

## Transportation Options for Patients

Please note that Queen's Medical Center is not responsible for the services of the companies listed below. Patients and their family members are responsible for doing their own screening before hiring any company/service.

*Services:* Companies listed offer either non-emergency door-to-door and/or curb-to-curb services at various prices depending on distance traveled.

*Tips:* Catholic Charities provides transportation and escort assistance for low income seniors. A donation is requested. Project Dana recruits volunteers to provide transportation to medical appointments, grocery shopping, and religious services. Persons in Need (PIN) grant are available through Project Dana to assist low income seniors with taxi fares for special medical appointments. QExA pays for medical transportation, see below.

*Costs:* Rates listed are for private pay, are for reference only, and are subject to change

*Using your Insurance Provider (after eligibility is established):*

**UnitedHealthcare QExA:**

LogistiCare

Telephone: 1-866-475-5746

Website: <https://www.logisticare.com/>

**Ohana Health Plan QExA:**

IntelliRide

Telephone: 1-866-790-8858

Website: <https://iridenow.com/Hawaii>

**AlohaCare QUEST:** PCP can send in a travel request form, AlohaCare will create arrangements and contact the patient

**HMSA QUEST:**

Doctor will need to contact HMSA before services are rendered

Telephone: 948-6486 or 1 (800) 440-0640

**All HMSA:**

HMSA members are eligible for the HMSA365 discount program:

<https://hmsa.com/well-being/hmsa365/?Category=transportation>

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Cash                       | <input type="checkbox"/> Door-to-door: Assistance between vehicle and building –may be extra cost     |
| <input checked="" type="checkbox"/> Check                      | <input type="checkbox"/> Stairs –may be additional cost   |
| <input checked="" type="checkbox"/> Credit Card                | <input type="checkbox"/> Wheelchair or Gurney Accessible (gurney, regular/bariatric WC, stretcher WC) |
| <input checked="" type="checkbox"/> Ticket                     | <input type="checkbox"/> Schedule in advance (days)   |
| <input checked="" type="checkbox"/> Seniors 60+                | <input type="checkbox"/> Disabled   |
| <input checked="" type="checkbox"/> Rideshare                  | <input type="checkbox"/> Donation requested   |
| <input checked="" type="checkbox"/> 100% covered if qualifying |   |
| <input checked="" type="checkbox"/> Cancer Patients Only       |   |

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<b>ABC Transportation Services</b>	368-5806/677-9300	  (G350#/R350#/B350#) \$15 + \$2/mi Wheelchair: \$25 (one way) + \$2.25/mi Gurney: \$65 (one way) + \$2.25/mi Extra driver: Additional \$25 Additional \$2/flight of stairs and max. 200#
<b>Aloha Transportation</b>	677-3056	<u>100</u>   Billing to patient/Insurance: LogisitiCare, IntelliRide, AlohaCare   (G450#/R350#) Variable rates  Quest door-to-door is only door of building/facility.
<b>Road to Recovery (American Cancer Society)</b>	1-800-227-2345  Honolulu: 595-7544  Central/Leeward: 486-8420  Windward: 262-5124  <a href="http://www.cancer.org">www.cancer.org</a>	<u>100</u>    (4)
<b>Access2Care (AMR)</b>	531-0477  <a href="http://www.access2care.net">www.access2care.net</a>	<u>100</u>      (3)
<b>The Bus</b>	848-5555  <a href="http://www.thebus.org">www.thebus.org</a>	  \$2.50 OR \$1 w/TheBus ID/Medicare Card Disability/65+ ID Card: \$10 Disability/65+ Monthly Sticker: \$6 Disability/65+ Pass: \$35/year

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<b>Catholic Charities Hawaii*</b>	Must refer through EAD  527-4777  <a href="http://www.catholiccharitieshawaii.org">www.catholiccharitieshawaii.org</a>  <a href="http://www.premiumseniorservices.com">www.premiumseniorservices.com</a>	<u>100</u>    <i>Other services available</i>
<b>The Cab</b>	422-2222  <a href="http://www.thecabhawaii.com">www.thecabhawaii.com</a>  <a href="mailto:info@thecabhawaii.com">info@thecabhawaii.com</a>	      First 1/8 mi or fraction: \$3.10 Each additional 1/8 mi: \$0.45 Each 45 sec of waiting time: \$0.45 Wheelchair Accessible Van: Curb-to-curb: \$20 + \$3.90/mile Door-to-door: \$30 + \$3.90/mile Rural area surcharge: \$20
<b>MediCab</b>  <b>(Charley's Taxi &amp; Limousine)</b>	531-1333  947-0077 (If need WC accessible van)  <a href="http://www.charleystaxi.com">www.charleystaxi.com</a>	        (3 hours) Taximeter rate + \$25 for WC accessible \$5 door-to-door (ground floor) \$5 additional for upper floor escort \$5 additional to pick up/return wheelchair, if needed HMSA365 Discount Available (10%)
<b>EBK Handi Trans</b>	692-2719	<u>100</u>   Billing to AlohaCare    (G230#/R230#)   (1) Wheelchair: \$25 + 1.95/mi Gurney: \$60 + \$1.95/mi Door-to-door: \$10 (ask for discount: \$5)
<b>Elderly Affairs Division (EAD)*</b>	768-7700  <a href="http://www.elderlyaffairs.com">www.elderlyaffairs.com</a>	<u>100</u> 
<b>Go Transport, LLC</b>	351-7847	    (R350#) Call for rates
<b>Handi-Van</b>	456-5555  <a href="http://www.thebus.org">www.thebus.org</a>	   

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		   (1-3) 1-way fare: \$2 w/ Handi-Van ID Handi-Van ID Card: \$10 Handi-Van Monthly Sticker: \$6 Handi-Van Pass: \$35/year
<b>Hawaii Patient Transports, LLC</b>	343-4747	 local ✓  ≡ ⚄(R300#)  (1-2) Wheelchair: \$30 + \$3/mi Gurney: \$70 + \$3/mi
<b>Hawaii Super Transit / Hawaii Super Handi-Van</b>	841-2928 <a href="mailto:hawaiisupertransit@gmail.com">hawaiisupertransit@gmail.com</a>	 
<b>Hawaii Transport Services</b>	206-5706 <a href="http://www.hawaiichts.com/home">www.hawaiichts.com/home</a> <a href="mailto:info@hawaiichts.com">info@hawaiichts.com</a>	  ✓ Billing to HMSCA Quest  ≡ ⚄(G250#/R250#) Primarily Services Windward Oahu/Honolulu Ambulatory: \$20 + \$3/mi Wheelchair: \$25 + \$3/mi Gurney: \$80 + \$3/mi  Hospital Discharge: Wheelchair: \$30 + \$3/mi Gurney: \$80 + \$3/mi Additional cost for stairs, varies on situation
<b>JCRG Eldercare and Transervices, LLC</b>	456-1805	 ✓  ⚄ (G300#) Wheelchair Door-to-door: \$25 + \$2.25/mile Stretcher: \$65 + \$2.25/mile (facility to facility, situational)
<b>Ke Ola Pono No Na Kupuna</b>	535-1328 <a href="http://www.alulike.org">www.alulike.org</a> O'ahu: 535-6700	  

## Transportation Options for Patients

	Hawai'i: 961-2625 Kaua'i: 245-8545 Maui: 242-9774 Moloka'i: 560-5393	Native Hawaiian/Native American/Native Alaskan seniors and their spouses  Other services available
<b>Kokua Kahili Valley, Elder Care*</b>	<i>Must refer through EAD</i>  848-0977  <a href="http://www.kkv.net/index.php/elder-care">www.kkv.net/index.php/elder-care</a>	<u>100</u>   <i>Seniors residing in Kalihi Valley (zip: 96819)</i>
<b>Manele Taxi</b>	696-6665/393-5555	    (R)  Wheelchair: \$17 + \$3.20/mi  No longer servicing Waianae  HMSA365 Discount Available (10%)
<b>Mikes Transport</b>	224-9037	       (G300/R250/B400) Call for rates
<b>Pro-Care Transportation</b>	699-6911/235-3606/728-3042	     (G800#/R300#/B400#)  (1) Services all island but Kahuku-Waimanalo only Mon-Fri  Call for rates (varies on level of care)
<b>Project Dana*</b>	<i>Must refer through EAD</i>  945-3736  <a href="http://www.projectdana.org">www.projectdana.org</a>  <a href="mailto:projdana@hawaiiantel.net">projdana@hawaiiantel.net</a>	<u>100</u>   <i>Other services available</i>
<b>Red Carpet Transport</b>	222-3749/729-6067	   Billing to AlohaCare     (G600#/R250#/B450#)

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		Wheelchair: \$30 + \$3/mi Bariatric WC: \$45 + \$3/mi Gurney: \$75 + \$3/mi Bariatric: \$90 + \$3/mi
<b>RMB Handi-Trans Services, LLC</b>	671-3587	Billing to HMSCA Quest  (G600#/R350#)  Call for rates  HMSCA365 Discount Available
<b>Tan's Transport</b>	677-1066/384-2249	Billing LogistiCare, IntelliRide, AlohaCare  (G300#/R350/B350)  Flat rates; please call
<b>Transporter 3, LLC</b>	834-3414	  (G500#/R250#/B300#)  Door-to-door: \$25 + \$2.50/mile Stretcher: \$70 + \$2.50/mile  Stand-by service available upon request for an additional \$50/hour. Prices negotiable for repeat clients.
<b>Triple J Transport</b>	685-5300/479-8052  <a href="http://www.Triplejtransporthawaii.net">www.Triplejtransporthawaii.net</a>  info@triplejtransporthawaii.com	Intelleride, HMSCA Quest  (G200#/R250#)  Call or email for rates
<b>Waikiki Friendly Neighbors*</b>	<i>Must refer through EAD</i>  926-8032  <a href="http://www.waikikihc.org">www.waikikihc.org</a>  friendlyneighbors@waikikihc.org	  <i>Seniors living independently in Waikiki</i>  <i>Other services available</i>