

Transportation Options for Patients

Please note that Queen’s Medical Center is not responsible for the services of the companies listed below. Patients and their family members are responsible for doing their own screening before hiring any company/service.

Services: Companies listed offer either non-emergency door-to-door and/or curb-to-curb services at various prices depending on distance traveled.

Tips: Catholic Charities provides transportation and escort assistance for low income seniors. A donation is requested. Project Dana recruits volunteers to provide transportation to medical appointments, grocery shopping, and religious services. Persons in Need (PIN) grant are available through Project Dana to assist low income seniors with taxi fares for special medical appointments. QExA pays for medical transportation, see below.

Costs: Rates listed are for private pay, are for reference only, and are subject to change

Using your Insurance Provider (after eligibility is established):

UnitedHealthcare QExA:

LogistiCare

Telephone: 1-866-475-5746

Website: <https://www.logisticare.com/>

Ohana Health Plan QExA:

IntelliRide

Telephone: 1-866-790-8858

Website: <https://iridenow.com/Hawaii>

AlohaCare QUEST: PCP can send in a travel request form, AlohaCare will create arrangements and contact the patient

HMSA QUEST:















Doctor will need to contact HMSA before services are rendered

Telephone: 948-6486 or 1 (800) 440-0640
























All HMSA:

HMSA members are eligible for the HMSA365 discount program:




























<https://hmsa.com/well-being/hmsa365/?Category=transportation>

- | | |
|--|--|
|  Cash |  Door-to-door: Assistance between vehicle and building –may be extra cost |
|  Check |  Stairs –may be additional cost |
|  Credit Card |  Wheelchair or Gurney Accessible (gurney, regular/bariatric WC, stretcher WC) |
|  Ticket |  Schedule in advance (days) |
|  Seniors 60+ |  Disabled |
|  Rideshare |  Donation requested |
|  100% covered if qualifying | |
|  Cancer Patients Only | |

















Transportation Options for Patients

<p>ABC Transportation Services</p>	<p>368-5806/677-9300</p>	<p>  </p> <p>   (G350#/R350#/B350#)</p> <p>\$15 + \$2/mi Wheelchair: \$25 (one way) + \$2.25/mi Gurney: \$65 (one way) + \$2.25/mi Extra driver: Additional \$25 Additional \$2/flight of stairs and max. 200#</p>
<p>Aloha Transportation</p>	<p>677-3056</p>	<p><u>100</u>   Billing to patient/Insurance: LogisitiCare, IntelliRide, AlohaCare</p> <p>   (G450#/R350#)</p> <p>Variable rates</p> <p>Quest door-to-door is only door of building/facility.</p>
<p>Road to Recovery (American Cancer Society)</p>	<p>1-800-227-2345 Honolulu: 595-7544 Central/Leeward: 486-8420 Windward: 262-5124 www.cancer.org</p>	<p><u>100</u> </p> <p> (4)</p>
<p>Access2Care (AMR)</p>	<p>531-0477 www.access2care.net</p>	<p><u>100</u>   </p> <p> </p> <p> (3)</p>
<p>The Bus</p>	<p>848-5555 www.thebus.org</p>	<p> </p> <p> </p> <p>\$2.50 OR \$1 w/TheBus ID/Medicare Card Disability/65+ ID Card: \$10 Disability/65+ Monthly Sticker: \$6 Disability/65+ Pass: \$35/year</p>





Transportation Options for Patients

<p>Catholic Charities Hawaii*</p>	<p>Must refer through EAD</p> <p>527-4777</p> <p>www.catholiccharitieshawaii.org</p> <p>www.premiumseniorservices.com</p>	<p>  </p> <p>Other services available</p>
<p>The Cab</p>	<p>422-2222</p> <p>www.thecabhawaii.com</p> <p>info@thecabhawaii.com</p>	<p> </p> <p> </p> <p>First 1/8 mi or fraction: \$3.10 Each additional 1/8 mi: \$0.45 Each 45 sec of waiting time: \$0.45 Wheelchair Accessible Van: Curb-to-curb: \$20 + \$3.90/mile Door-to-door: \$30 + \$3.90/mile Rural area surcharge: \$20</p>
<p>MediCab (Charley's Taxi & Limousine)</p>	<p>531-1333</p> <p>947-0077 (If need WC accessible van)</p> <p>www.charleystaxi.com</p>	<p> </p> <p>  </p> <p> (3 hours)</p> <p>Taximeter rate + \$25 for WC accessible \$5 door-to-door (ground floor) \$5 additional for upper floor escort \$5 additional to pick up/return wheelchair, if needed HMSA365 Discount Available (10%)</p>
<p>EBK Handi Trans</p>	<p>692-2719</p>	<p>   Billing to AlohaCare</p> <p>  (G230#/R230#)</p> <p> (1)</p> <p>Wheelchair: \$25 + 1.95/mi Gurney: \$60 + \$1.95/mi Door-to-door: \$10 (ask for discount: \$5)</p>
<p>Elderly Affairs Division (EAD)*</p>	<p>768-7700</p> <p>www.elderlyaffairs.com</p>	<p> </p>
<p>Go Transport, LLC</p>	<p>351-7847</p>	<p></p> <p>  (R350#)</p> <p>Call for rates</p>
<p>Handi-Van</p>	<p>456-5555</p> <p>www.thebus.org</p>	<p></p> <p> </p>



















Transportation Options for Patients

		   (1-3) 1-way fare: \$2 w/ Handi-Van ID Handi-Van ID Card: \$10 Handi-Van Monthly Sticker: \$6 Handi-Van Pass: \$35/year
Hawaii Patient Transports, LLC	343-4747	 local ✓  ≡ &(R300#)  (1-2) Wheelchair: \$30 + \$3/mi Gurney: \$70 + \$3/mi
Hawaii Super Transit / Hawaii Super Handi-Van	841-2928 hawaiisupertransit@gmail.com	 
Hawaii Transport Services	206-5706 www.hawaiihts.com/home info@hawaiihts.com	  ✓ Billing to HMSA Quest  ≡ &(G250#/R250#) Primarily Services Windward Oahu/Honolulu Ambulatory: \$20 + \$3/mi Wheelchair: \$25 + \$3/mi Gurney: \$80 + \$3/mi Hospital Discharge: Wheelchair: \$30 + \$3/mi Gurney: \$80 + \$3/mi Additional cost for stairs, varies on situation
JCRG Eldercare and Transervices, LLC	456-1805	 ✓  & (G300#) Wheelchair Door-to-door: \$25 + \$2.25/mile Stretcher: \$65 + \$2.25/mile (facility to facility, situational)
Ke Ola Pono No Na Kupuna	535-1328 www.alulike.org O'ahu: 535-6700	  

Transportation Options for Patients

	Hawai'i: 961-2625 Kaua'i: 245-8545 Maui: 242-9774 Moloka'i: 560-5393	Native Hawaiian/Native American/Native Alaskan seniors and their spouses Other services available
Kokua Kahili Valley, Elder Care*	<i>Must refer through EAD</i> 848-0977 www.kkv.net/index.php/elder-care	<u>100</u>  <i>Seniors residing in Kalihi Valley (zip: 96819)</i>
Manele Taxi	696-6665/393-5555	  Ⓡ(R) Wheelchair: \$17 + \$3.20/mi No longer servicing Waianae HMSA365 Discount Available (10%)
Mikes Transport	224-9037	  ✓  ≡ Ⓡ(G300/R250/B400) Call for rates
Pro-Care Transportation	699-6911/235-3606/728-3042	 ✓  ≡ Ⓡ (G800#/R300#/B400#)  (1) Services all island but Kahuku-Waimanalo only Mon-Fri Call for rates (varies on level of care)
Project Dana*	<i>Must refer through EAD</i> 945-3736 www.projectdana.org projdana@hawaiiantel.net	<u>100</u>  <i>Other services available</i>
Red Carpet Transport	222-3749/729-6067	  ✓ Billing to AlohaCare  ≡ Ⓡ(G600#/R250#/B450#)

Transportation Options for Patients

		<p>Wheelchair: \$30 + \$3/mi Bariatric WC: \$45 + \$3/mi Gurney: \$75 + \$3/mi Bariatric: \$90 + \$3/mi</p>
RMB Handi-Trans Services, LLC	671-3587	<p>   Billing to HMSA Quest</p> <p>   (G600#/R350#)</p> <p>Call for rates</p> <p>HMSA365 Discount Available</p>
Tan's Transport	677-1066/384-2249	<p>  Billing LogistiCare, IntelliRide, AlohaCare</p> <p> (G300#/R350/B350)</p> <p>Flat rates; please call</p>
Transporter 3, LLC	834-3414	<p>  </p> <p> (G500#/R250#/B300#)</p> <p>Door-to-door: \$25 + \$2.50/mile Stretcher: \$70 + \$2.50/mile</p> <p>Stand-by service available upon request for an additional \$50/hour. Prices negotiable for repeat clients.</p>
Triple J Transport	685-5300/479-8052 www.Triplejtransporthawaii.net info@triplejtransporthawaii.com	<p>  Intelleride, HMSA Quest</p> <p> (G200#/R250#)</p> <p>Call or email for rates</p>
Waikiki Friendly Neighbors*	<p><i>Must refer through EAD</i></p> <p>926-8032</p> <p>www.waikikihc.org</p> <p>friendlyneighbors@waikikihc.org</p>	<p> </p> <p><i>Seniors living independently in Waikiki</i></p> <p><i>Other services available</i></p>