

## Transportation Options for Patients

Please note that Queen’s Medical Center is not responsible for the services of the companies listed below. Patients and their family members are responsible for doing their own screening before hiring any company/service.

*Services:* Companies listed offer either non-emergency door-to-door and/or curb-to-curb services at various prices depending on distance traveled.

*Tips:* Catholic Charities provides transportation and escort assistance for low income seniors. A donation is requested. Project Dana recruits volunteers to provide transportation to medical appointments, grocery shopping, and religious services. Persons in Need (PIN) grant are available through Project Dana to assist low income seniors with taxi fares for special medical appointments. QExA pays for medical transportation, see below.

*Costs:* Rates listed are for private pay, are for reference only, and are subject to change

*Using your Insurance Provider (after eligibility is established):*

### **UnitedHealthcare QExA:**

LogistiCare

Telephone: 1-866-475-5746

Website: <https://www.logisticare.com/>

### **Ohana Health Plan QExA:**

IntelliRide

Telephone: 1-866-790-8858

Website: <https://iridenow.com/Hawaii>

**AlohaCare QUEST:** PCP can send in a travel request form, AlohaCare will create arrangements and contact the patient

### **HMSA QUEST:**

Doctor will need to contact HMSA before services are rendered

Telephone: 948-6486 or 1 (800) 440-0640

### **All HMSA:**

HMSA members are eligible for the HMSA365 discount program:

<https://hmsa.com/well-being/hmsa365/?Category=transportation>

- |  |  |
|--|--|
|  Cash                       |  Door-to-door: Assistance between vehicle and building –may be extra cost     |
|  Check                      |  Stairs –may be additional cost   |
|  Credit Card                |  Wheelchair or Gurney Accessible (gurney, regular/bariatric WC, stretcher WC) |
|  Ticket                     |  Schedule in advance (days)   |
|  Seniors 60+                |  Disabled   |
|  Rideshare                  |  Donation requested   |
|  100% covered if qualifying |  |
|  Cancer Patients Only       |  |

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<b>Aloha Transportation</b>	(808) 677-3056	100   Billing to patient/Insurance: LogisitiCare, IntelliRide, AlohaCare    (G450#/R350#) Variable rates Quest door-to-door is only door of building/facility.
<b>Road to Recovery (American Cancer Society)</b>	1-800-227-2345 Honolulu: (808)595-7544 Central/Leeward: (808) 486-8420 Windward: (808) 262-5124 <a href="http://www.cancer.org">www.cancer.org</a>	100   (4) <i>(only when volunteer drivers are avail.)</i> 20 (one way) rides; includes air travel
<b>Access2Care (AMR)</b>	(808) 531-0477 <a href="http://www.access2care.net">www.access2care.net</a>	100       (3)
<b>The Bus</b>	(808) 848-5555 <a href="http://www.thebus.org">www.thebus.org</a>	    \$1.00 – TheBus ID/Medicare Card Disability/65+ ID Card: \$10 (initial) <i>(good for 4 yrs)</i> Disability/65+ Monthly Sticker: \$6 Disability/65+ Pass: \$35/year (“Holo” card)
<b>Catholic Charities Hawaii*</b>	Must refer through EAD (808) 527-4777 <a href="http://www.catholiccharitieshawaii.org">www.catholiccharitieshawaii.org</a> <a href="http://www.premiumseniorservices.com">www.premiumseniorservices.com</a>	100  Other services available to call (527-4777)
<b>The Cab</b>	(808) 422-2222 <a href="http://www.thecabhawaii.com">www.thecabhawaii.com</a> <a href="mailto:info@thecabhawaii.com">info@thecabhawaii.com</a>	    First 1/8 mi or fraction: \$3.10 Each additional 1/8 mi: \$0.45 Each 45 sec of waiting time: \$0.45 Wheelchair Accessible Van: -Curb-to-curb: \$20 + \$3.90/mile

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		<p>-Door-to-door: \$30 + \$3.90/mile Rural area surcharge: \$20 (Pali, Wilson, &amp; H-3, Waimano Home Road &amp; Lunalilo Home Road)</p> <p><i>Small baggage, parcel or object charge: \$0.60 -for each piece of regular baggage, parcel or object.</i></p> <p><i>XL or heavy baggage, parcel or object charge: \$5.10 -Each XL or heavy baggage, parcel or object greater than 10 cu. ft in size, exceeding 80lbs in wt or exceeding 4ft in length.</i></p>
<p><b>MediCab</b>  (Charley's Taxi &amp; Limousine)</p>	<p>(808) 531-1333  (808) 947-0077 (If need w/c accessible van)  <a href="http://www.charleystaxi.com">www.charleystaxi.com</a></p>	<p> </p> <p>  </p> <p> (min. 3 hours) Taximeter rate + \$25 for WC accessible \$10 door-to-door escort fee (ground floor) \$5 additional for upper floor escort \$5 additional to pick up/return w/c, if needed <i>-if need w/c ride, need to call 24 hrs in advance</i> Senior &amp; ppl w/special needs: 15% discount</p>
<p><b>EBK Handi Trans</b></p>	<p>(808) 692-2719</p>	<p>   Billing to AlohaCare</p> <p>  (G230#/R230#)  (1), or same day (if d/c date) Wheelchair: \$25 + 1.95/mi Gurney: \$60 + \$1.95/mi Door-to-door: \$10</p>
<p><b>Elderly Affairs Division (EAD)*</b></p>	<p>(808) 768-7700  <a href="http://www.elderlyaffairs.com">www.elderlyaffairs.com</a></p>	<p> </p>
<p><b>Go Transport, LLC</b></p>	<p>(808) 351-7847</p>	<p> </p> <p>  (R350#) Call for rates</p>
<p><b>Handi-Van</b></p>	<p>(808) 456-5555  <a href="http://www.thebus.org">www.thebus.org</a>  TheHandi-Van Eligibility Center at (808) 538-0033  <a href="http://www.handi-van.honolulu.gov">www.handi-van.honolulu.gov</a></p>	<p></p> <p> </p> <p> </p> <p> (1-3)</p> <p>One-way fare: <u>\$1.00</u> <i>-fare applicable w/valid TheHandi-Van ID card</i> <u>1-Day Pass: \$2.00</u></p>

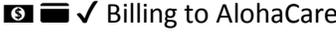
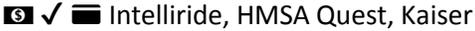
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		<p>-before placing \$ in farebox, ask bus driver for 1-Day pass</p> <p><b>-Valid 12:00a-2:59a (next day), 27 hrs unlimited rides</b></p> <p><u>TheHandi-Van ID Card: \$10.00</u></p> <p>-Initial ID card &amp; renewal <b>require</b> in person interview &amp; app process</p> <p><u>TheHandi-Van Monthly Pass Sticker: \$6.00</u></p> <p><b>-requires ID card</b></p> <p>-unlimited usage for regular and Express</p> <p><u>The Handi-Van Annual/Biennial Passes:</u></p> <p>-\$35.00 – 1 yrs</p> <p>-\$70.00 – 2 yrs</p> <p>-<b>MUST require</b> valid TheHandi-Van ID card; unlimited usage for regular and Express</p>
<b>Hawaii Patient Transports, LLC</b>	(808) 343-4747	<p>🇺🇸 local ✓</p> <p>🏠 ≡ 🇺🇸(R300#)</p> <p>👤(1-2)</p> <p>Wheelchair: \$30 + \$3/mi</p> <p>Gurney: \$70 + \$3/mi</p>
<b>Hawaii Transport Services</b>	(808) 206-5706 <a href="http://www.hawaiihts.com/home">www.hawaiihts.com/home</a> <a href="mailto:info@hawaiihts.com">info@hawaiihts.com</a>	<p>🇺🇸 🇺🇸 ✓ Billing to HMSA Quest</p> <p>🏠 ≡ 🇺🇸(G250#/R250#)</p> <p>Primarily Services Windward Oahu/Honolulu</p> <p>Ambulatory: \$20 + \$3/mi</p> <p>Wheelchair: \$25 + \$3/mi</p> <p>Gurney: \$80 + \$3/mi</p> <p><u>Hospital Discharge:</u></p> <p>Wheelchair: \$30 + \$3/mi</p> <p>Gurney: \$80 + \$3/mi</p> <p>Additional cost for stairs, varies on situation</p> <p><i>*Surcharge for major holidays &amp; Sundays</i></p> <p><i>*minimum 5 miles distance</i></p>
<b>JCRG Eldercare and Transervices, LLC</b>	<i>Must refer through EAD</i> (808) 456-1805	<p>🇺🇸 ✓</p> <p>🏠 🇺🇸 (G300#)</p> <p>Curb-to-curb: \$9 + \$2.25/mi</p> <p>Door-to-door: \$25 + \$2.25/mi</p> <p>Stretcher: \$65 + \$2.25/mi</p> <p><i>Fee subject to change; Call to confirm rates</i></p>

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<p><b>Ke Ola Pono No Na Kupuna</b></p>	<p>(808) 535-1328</p> <p><a href="http://www.alulike.org">www.alulike.org</a></p> <p>O'ahu: (808) 535-6700 Hawai'i: (808) 961-2625 Kaua'i: (808) 245-8545 Maui: (808) 242-9774 Moloka'i: (808) 560-5393</p>	<p></p> <p>Basic eligibility: Native Hawaiian/Native American/Native Alaskan seniors (60+) and their spouses who are able to function independently</p> <p>Other services available</p>
<p><b>Kokua Kahili Valley, Elder Care*</b></p>	<p><i>Must refer through EAD</i></p> <p>(808) 848-0977</p> <p><a href="http://www.kkv.net/index.php/elder-care">www.kkv.net/index.php/elder-care</a></p>	<p></p> <p><i>Need to be patient (referred by doctor)</i></p> <p><i>Seniors residing in Kalihi Valley (zip: 96819)</i></p>
<p><b>Manele Taxi</b></p>	<p>(808) 696-6665/ (808) 393-5555</p>	<p></p> <p>♿(R) (customer supply own)</p> <p>Wheelchair: \$17 + \$3.20/mi</p> <p>No longer servicing Waianae</p> <p>HMSA365 Discount Available (10%)</p>
<p><b>Mikes Transport</b></p>	<p>(808) 224-9037</p>	<p> </p> <p>  ♿(G300/R250/B400)</p> <p>Call for rates (depends on level of service)</p>
<p><b>Pro-Care Transportation</b></p>	<p>(808) 699-6911 (808) 235-3606 (808) 728-3042</p>	<p> </p> <p>  ♿(G800#/R300#/B400#)</p> <p> (1) or as soon as possible</p> <p>Services all island</p> <p>Call for rates (varies on level of care)</p> <p>Insurance: HMSA, will take any insurance</p>
<p><b>Project Dana*</b></p>	<p><i>Must refer through EAD</i></p> <p>(808) 945-3736</p> <p><a href="http://www.projectdana.org">www.projectdana.org</a></p> <p><a href="mailto:projdana@hawaiiantel.net">projdana@hawaiiantel.net</a></p>	<p> </p> <p><i>Transportation for ONLY:</i></p> <ul style="list-style-type: none"> <li>-Medical appts</li> <li>-Grocery shopping</li> <li>-Religious services</li> </ul> <p><i>Other services available</i></p>

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<b>Red Carpet Transport</b>	(808) 222-3749  (808) 729-6067	<p>  Billing to AlohaCare    (G600#/R250#/B450#)                      Wheelchair: \$30 + \$3/mi                      Bariatric WC: \$45 + \$3/mi                      Gurney: \$75 + \$3/mi                      Bariatric: \$90 + \$3/mi                 </p>
<b>RMB Handi-Trans Services, LLC</b>	(808) 671-3587  (808) 392-2023 (Waipahu)	<p>  Billing to HMSA Quest    (G600#/R350#)                      Call for rates                      HMSA365 Discount Available                      Insurances: HMSA, Kasier, and Medicaid                 </p>
<b>Tan's Transport</b>	(808) 677-1066/ (808) 384-2249	<p>  Billing LogistiCare, IntelliRide, AlohaCare                      - Only Medicaid patients    (G300#/R350/B350)                      Flat rates; please call (case-by-case)                 </p>
<b>Transporter 3, LLC</b>	(808) 834-3414	<p>    (G500#/R250#/B300#)                      Door-to-door: \$35 + \$3.50/mile                      Stretcher: \$90 + \$3.50/mile (<i>over 250lbs: +\$10</i>)                      Stand-by service available upon request for an additional \$50/hour. Prices negotiable for repeat clients.                 </p>
<b>Triple J Transport</b>	(808) 685-5300/ (808) 479-8052 <a href="http://www.Triplejtransporthawaii.net">www.Triplejtransporthawaii.net</a> <a href="mailto:info@triplejtransporthawaii.com">info@triplejtransporthawaii.com</a>	<p>  Intelliride, HMSA Quest, Kaiser    (G200#/R250#)   (1-3 days)                      -Provides CNA or caregiver(\$15/hr)                      -Provides air travel, customized island tour, non-emergency transportation                      Call or email for rates (case-by-case)                 </p>