

ACO Name and Location

Queen's MSSP ACO, LLC
Previous Names: N/A
1301 Punchbowl St.
Honolulu, HI 96813

ACO Primary Contact

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|--------------------------------------|-----------------------------|
| <i>Primary Contact Name</i> | Tamara Pappas, M.B.A |
| <i>Primary Contact Phone Number</i> | 808-691-4453 |
| <i>Primary Contact Email Address</i> | tpappas@queens.org |

Organizational Information

ACO participants:

| ACO Participants | ACO Participant in Joint Venture (Enter Y or N) |
|---|--|
| PACIFIC ANESTHESIA, INC | N |
| CRAIG Y. HAMASAKI, M.D., LLC. | N |
| BUENAVENTURA REALICA | N |
| LEE GUERTLER | N |
| EDWARD LEONE | N |
| WEST HAWAII COMMUNITY HEALTH CENTER, INC. | N |
| LEO A. CORTEZ, M.D., INC. | N |
| RUSSELL S KELLY MD LLC | N |
| MANOA FAMILY MEDICINE, LLC | N |
| DOMINADOR GENIO | N |
| JOHN HARLAN MEYER MD INC | N |
| JOSEPHINE WAITE MD LLC | N |
| MARC R. MIYASAKI M.D. INC. | N |
| CACHOLA MEDICAL CLINIC | N |
| DANIEL M HARADA MD LLC | N |
| NESTOR I.C. DEL ROSARIO MD INC | N |
| CAROLINA D. DAVIDE, M.D. INC | N |

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|--|---|
| EKAHI INTEGRATED PRACTICES CENTRAL LLC | N |
| HOWARD NEUDORF | N |
| ISLAND ORTHOPAEDICS, LLC | N |
| ALOHA ALLERGY AND IMMUNOLOGY LLC | N |
| PRIMARY CARE PARTNERS OF HAWAII LLC | N |
| ASHLEE C NEKOBA M D LLC | N |
| LANA M ARAKAKI MD INC | N |
| JAMES HE IRELAND MD LLC | N |
| HONOLULU PRIMARY CARE ASSOCIATES LLC | N |
| STEPHEN GEE | N |
| JAMES GROBE | N |
| AURORA MARIANI | N |
| TAD IWANUMA | N |
| NATHAN FUJITA | N |
| RUSSELL TACATA | N |
| RICHARD MIN | N |
| CLIFFORD TANAKA | N |
| JOSEPH KAMAKA | N |
| BLANE CHONG | N |
| MICHAEL J MIYASHIRO MD INC | N |
| HAWAII NEUROSURGERY GROUP LLP | N |
| HAWAII ONCOLOGY INC | N |
| SILVERSAGE PHYSICIAN SERVICES OF HAWAII, PROFESSIONAL CORPORATION | N |
| OPHTHALMOLOGY CONSULTANTS OF OAHU, A PROFESSIONAL CORPORATION | N |
| PANILOLO PEDIATRIC AND FAMILY MEDICINE INC | N |
| MEDICINE PEDIATRICS ASSOCIATES, LLC | N |
| HOSANNA LLC | N |
| BENEDICTO R GALINDO M D INC | N |
| CDR PLASTIC SURGERY, INC. | N |

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|---|---|
| GODOFREDO B. BACLIG, M.D. INC. | N |
| CALVIN S OISHI MD INC | N |
| ORTHOPEDIC ASSOCIATES OF HAWAII, LLP | N |
| Janice Harada | N |
| QUEEN'S MEDICAL CENTER | N |
| MARSH & MURAKAMI MDS INC. | N |
| KALIHI-PALAMA HEALTH CENTER | N |
| CHOON KIA YEO MD INC | N |
| KAILUA DERMATOLOGY & ASSOCIATES LTD | N |
| SHIGEMI SUGIKI MD & JON M PORTIS MD, INC. | N |
| MEDICAL CLINIC, INC. | N |
| THE EMERGENCY GROUP, INC. | N |
| Gerald F L Soon MD Inc | N |
| KUAKINI SUPPORT SERVICES, INC. | N |
| ARNOLD SEID M.D.INC. | N |
| HOBBS MEDICAL INC | N |
| QUEENS DEVELOPMENT CORPORATION & SUBSIDIARIES | N |
| RONALD O LEE M D INC | N |
| MOLOKAI GENERAL HOSPITAL | N |
| CHARLIE Y SONIDO MD LLC | N |
| MIHAE YU MD INC | N |
| NORTH HAWAII COMMUNITY HOSPITAL INC | N |
| LILIAN Y KANAI MD INC | N |
| WEE PEDIATRICS INC | N |
| HERBERT KW CHINN MD INC | N |
| EDWARD A ALQUERO MD INC | N |
| SURGICAL ASSOCIATES INC | N |
| CYRIL K GOSHIMA MD INC | N |
| EAST OAHU MEDICAL CENTER INC | N |
| RONALD A. MORTON, M.D., INC. | N |

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|-------------------------------|---|
| HERBERT L LIM MD INC | N |
| GLENN S YONEMURA MD INC | N |
| CHANG DICH LAI MD INC | N |
| ANTONIO D RAMOS MD INC | N |
| ALULI AND REYES LLP | N |
| TIMOTHY F. MCDEVITT, M.D. INC | N |
| THOMAS K S TAN M D INC | N |
| PACIFIC CARDIOLOGY LLC | N |
| MIKI MEDICAL ASSOCIATES INC | N |
| JENNIFER S ITO MD LLC | N |
| SHIUH FENG CHENG MD INC | N |
| RANDALL J NITTA MD LLC | N |
| DEAN K OTAKA MD INC | N |

ACO governing body:

| Member | | | Member's Voting Power –Expressed as a percentage or number | Membership Type - | ACO Participant Legal Business Name/DBA, if Applicable |
|-----------|------------|--------------------------|--|--------------------------------|--|
| Last Name | First Name | Title/Position | | | |
| Limm | Whitney | Director and Board Chair | 1 | ACO Participant Representative | Surgical Associates |
| Parekh | Natasha | Ex Officio | Non Voting Member | Vice Chair | N/A |
| Pappas | Tamara | Ex Officio | Non Voting Member | Executive Director | N/A |
| Seto | Todd | Ex Officio | Non Voting Member | Chief Quality Officer | N/A |
| Sarmiento | Lisa | Ex Officio | Non Voting Member | Secretary | N/A |
| McDowell | Paul | Ex Officio | Non Voting Member | Treasurer | N/A |
| Chong | Blane | Director | 1 | ACO Participant | Blane Chong |

| | | | | | |
|------------|---------|----------|---|-----------------------------------|--|
| | | | | Representative | |
| Mariani | Aurora | Director | 1 | ACO Participant Representative | Aurora C. Mariani, M.D. |
| Morton | Ronald | Director | 1 | ACO Participant Representative | Ronald A. Morton, M.D., Inc. |
| Nagoshi | Michael | Director | 1 | ACO Participant Representative | 'Ekahi Integrated Practices Central LLC (Central Medical Clinic) |
| Park | Han | Director | 1 | ACO Participant Representative | The Emergency Group, Inc. |
| Rediger | Glenn | Director | 1 | ACO Participant Representative | Kalihi-Palama Health Center |
| Tenn Salle | Nadine | Director | 1 | ACO Participant Representative | Medicine Pediatrics Associates, LLC |
| Saito | Trudi | Director | 1 | Medicare Beneficiary Board Member | N/A |

Key ACO clinical and administrative leadership:

| | |
|-----------------------|---------------------------------------|
| Tamara Pappas, M.B.A. | ACO Executive |
| Natasha Parekh, M.D. | Medical Director |
| Renee Shimabukuro | Compliance Officer |
| Todd Seto, M.D. | Quality Assurance/Improvement Officer |

Associated committees and committee leadership:

| Committee Name | Committee Leader Name and Position |
|-------------------|------------------------------------|
| Quality Committee | Dr. Michael Nagoshi/Chair |
| Finance Committee | Dr. Whitney Limm/Chair |

Types of ACO participants, or combinations of participants, that formed the ACO:

- ACO professionals in a group practice arrangement
- Networks of individual practices of ACO professionals
- Hospital employing ACO professionals
- Critical Access Hospital (CAH) billing under Method II
- Federally Qualified Health Center (FQHC)
- Rural Health Clinic (RHC)

Shared Savings and Losses

Amount of Shared Savings/Losses

- First Agreement Period
 - Performance Year 2019, \$0

Shared Savings Distribution

- First Agreement Period
 - Performance Year 2019
 - Proportion invested in infrastructure: n/a
 - Proportion invested in redesigned care processes/resources: n/a
 - Proportion of distribution to ACO participants: n/a

Quality Performance Results

| ACO # | Measure Name | Rate | ACO Mean |
|--------|---|-------|----------|
| ACO-1 | CAHPS: Getting Timely Care, Appointments, and Information | 86.41 | 85.86 |
| ACO-2 | CAHPS: How Well Your Providers Communicate | 93.42 | 94.11 |
| ACO-3 | CAHPS: Patients' Rating of Provider | 91.07 | 92.69 |
| ACO-4 | CAHPS: Access to Specialists | 82.36 | 81.54 |
| ACO-5 | CAHPS: Health Promotion and Education | 59.95 | 60.44 |
| ACO-6 | CAHPS: Shared Decision Making | 61.46 | 62.78 |
| ACO-7 | CAHPS: Health Status/Functional Status | 75.63 | 73.79 |
| ACO-34 | CAHPS: Stewardship of Patient Resources | 22.60 | 26.17 |
| ACO-45 | CAHPS: Courteous and Helpful Office Staff | 92.36 | 92.84 |

| | | | |
|--------|--|-------|-------|
| ACO-46 | CAHPS: Care Coordination | 84.31 | 86.89 |
| ACO-8 | Risk Standardized, All Condition Readmission | 13.91 | 14.86 |
| ACO-38 | All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions | 45.46 | 58.15 |
| ACO-43 | Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI #91)) | 1.21 | 1.87 |
| ACO-13 | Falls: Screening for Future Fall Risk | 60.38 | 84.04 |
| ACO-14 | Preventive Care and Screening: Influenza Immunization | 63.82 | 74.77 |
| ACO-17 | Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention | 84.21 | 78.04 |
| ACO-18 | Preventive Care and Screening: Screening for Depression and Follow-up Plan | 72.93 | 70.4 |
| ACO-19 | Colorectal Cancer Screening | 64.50 | 70.76 |
| ACO-20 | Breast Cancer Screening | 73.97 | 73.84 |
| ACO-42 | Statin Therapy for the Prevention and Treatment of Cardiovascular Disease | 81.64 | 82.17 |
| ACO-27 | Diabetes: Hemoglobin A1c Poor Control (>9%) | 10.19 | 13.88 |

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|--------|---------------------------------|-------|-------|
| ACO-28 | Controlling High Blood Pressure | 81.44 | 75.04 |
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For Previous Years' Financial and Quality Performance Results, please visit data.cms.gov.

Payment Rule Waivers

- Skilled Nursing Facility (SNF) 3-day Rule Waiver:
 - No, our ACO does not use the SNF 3-Day Rule Waiver.

- Waiver for Payment for Telehealth Services:
 - Our ACO clinicians provide telehealth services using the flexibilities under 42 CFR §425.612(f) and 42 CFR §425.613.

Beneficiary Incentive Program

- No, our ACO does not use the Beneficiary Incentive Program (BIP).